



## Our Planet Targets for 2020

At Bettys & Taylors we are committed to continuously improving our environmental impact – whether it be in the countries where we source our products, at our operational base in Yorkshire, or in partnership with our local community.

At operational level we manage the risks and impacts associated with our business activities through our Environmental Management System and in line with our **Environmental Policy**.

Our main areas of impact relate to our energy use travel and transport, waste and water. We set targets to measure and minimise our impact against these areas in 2012. These targets were reviewed and refined in 2016 and our progress to 2019 is below. We're in the process of developing new, ambitious environmental targets for the future.

PLANET TARGET 2020	ON TRACK?	2019 PROGRESS
<b>To cut absolute GHG emissions by 20% compared to a 2012 baseline</b>	<b>Yes</b> We've cut operational emissions by over 60% since 2012 through energy efficiency, onsite renewable energy, and sourcing low carbon energy.	<ul style="list-style-type: none"> <li>• Energy efficiency projects included LED lighting into external areas of the Bakery, internal areas of Taylors, and a new Building Management System at Northallerton;</li> <li>• ESOS energy audits at Taylors, Bakery, York and Stonegate;</li> <li>• implemented a Climate Change Agreement.</li> </ul>
<b>To source all electricity from renewable sources</b>	<b>Yes</b> Switched both our electricity and gas supply contracts to renewable energy tariffs in 2017.	<ul style="list-style-type: none"> <li>• Construction started on a new 190kW solar photovoltaic system on the roof of a new Taylors building;</li> <li>• arrangement with our gas provider to secure all our gas from four UK-based anaerobic digestion plants.</li> </ul>
<b>To reduce relative transport emissions by 5%</b>	<b>No</b> We've improved fuel efficiency through the operation of our own vehicles but not hit the 5% target.	<ul style="list-style-type: none"> <li>• Taylors Warehouse and Distribution team reduced fuel use per pallet by 24% in the last year;</li> <li>• new all-electric post van.</li> </ul>
<b>To reduce non-product water use by 20%</b>	<b>No</b> Total water use has increased since 2012 as the business has grown.	<ul style="list-style-type: none"> <li>• Water audits throughout our branches identified opportunities to cut water use. Though total water usage has increased since 2012, water efficiency has improved. For example, in Bettys branches it has been cut by 5% per customer (10 litres in 2018 to 9.5 litres in 2019).</li> </ul>

PLANET TARGET 2020	ON TRACK?	2019 PROGRESS
<b>To increase on site rainwater harvesting</b>	<b>Yes</b> Rainwater harvesting systems at the Bakery and Taylors offices are used to wash our vans and to flush WCs.	<ul style="list-style-type: none"> <li>No new systems introduced in 2019.</li> </ul>
<b>To send zero packaging and food waste to landfill by 2017</b>	<b>Yes</b> Achieved in 2017, working with our waste contractor to ensure that our waste is put to good use.	<ul style="list-style-type: none"> <li>In 2019, 38% of waste generated was composted or processed through anaerobic digestion to create fertiliser and biogas.</li> </ul>
<b>To send zero (non-hazardous) waste to landfill by 2020</b>	<b>Yes</b> Target achieved by 2017 (as above).	<ul style="list-style-type: none"> <li>We continued to move waste away from incineration. In 2017/18 42% of waste was incinerated and recovered for energy.</li> <li>In 2018/19 this was reduced to 24% thanks to improved segregation and recovery processes.</li> </ul>
<b>To baseline absolute waste and reduce it by 3% by 2020</b>	<b>Partly</b> We established a baseline in 2017. However, although we continue to implement new initiatives, our waste has increased as our operations have grown.	<ul style="list-style-type: none"> <li>Total measured waste was 1855 tonnes (1371 in 2018) – a 26% increase. This is as a result of growth but also partly due to improvements in measurement and data capture techniques.</li> <li>New initiatives include new sensors to reduce teabag paper waste and a chemical free cleansing and sanitising system across the Group.</li> </ul>

We're planning on publishing on new targets during our 2020 operational year.